CLOUDBYTE GROUP LLC

CAPABILITY STATEMENT

UEID: U6V7CKZXU7R7
CAGE CODE: 9TCY7
DUNS: 051760558

PRIMARY NAICS CODES

- **541519 – Other Computer Related Services**
- **541512 – Computer Systems Design Services**
- **541513 – Computer Facilities Management Services**

ABOUT US

CloudByte Group LLC was founded on the principle that IT Managed Services should be affordable, flexible, and transparent. With a steadfast client-first approach, we customize secure and scalable IT solutions to meet the unique needs of every partner, cutting through the jargon. Our team, proficient in cloud services, device and network management, data compliance, and cybersecurity, prioritizes clear communication and practical, real-world strategies. Catering to both government and private sectors, we aim to build strong partnerships based on trust and straightforward service. Certified in our expertise, compliant in our practices, and personalized in our approach, we're here to navigate the complexities of IT, so you don't have to.

OUR CORE COMPETENCIES

— IT Support, Licensing & Cloud Solutions

- Integrated 24x7, SLA-Backed, Human-Led IT Support and Microsoft Cloud Solutions Provider (CSP) services.
- Provides extensive vendor management and mobile device management (MDM) solutions, streamlining the integration and oversight of technology providers and securing mobile endpoints, respectively, to optimize operational workflows and data security.

— Business Continuity & Disaster Recovery

- Delivers Customized BCDR strategies to minimize downtime and guarantee rapid recovery against ransomware and catastrophic events.
- Proactive planning and response protocols to protect continuous operations and data integrity, backed by our always-on SOC.

— Cybersecurity & Data Compliance

- Implements advanced cybersecurity measures integrated with compliance expertise in GDPR, HIPAA, CMMC, and NIST.
- Features a 24x7x365 Security Operations Center (SOC), ensuring continuous monitoring, threat detection, and immediate response.

DIFFERENTIATORS

- **HIGHLY QUALIFIED & CLEARED STAFF:** Our edge lies in our team's exceptional credentials. Boasting decades of experience, each member is a United States citizen, has undergone thorough background checks, and possesses the capability to obtain clearance. This ensures certified expertise but at a level of trust and security that meets the demanding requirements of both government and commercial sectors.

- **DIRECT & CLEAR COMMUNICATION:** We eliminate complexity by providing direct access to our experts via a dedicated Service Portal, email, phone, and chat – all SLA backed. This approach ensures clarity, efficiency, and a focus on solving problems rather than navigating bureaucracy.

- **STRATEGIC VENDOR PARTNERSHIPS:** As a certified Microsoft Cloud Solutions Provider (CSP) and a Pax8 partner and reseller, we offer direct access to a broad portfolio of cutting-edge cloud solutions and enterprise licensing. These strategic partnerships enable us to provide our clients with not only competitive pricing but also comprehensive, best-in-class, and perfectly tailored technology solutions.

- **DATA PRIVACY & COMPLIANCE DRIVEN:** We place a paramount emphasis on keeping your reputation, customers, and data intact. Our proactive approach ensures that our clients' IT environments are not only secure but also fully compliant with industry regulations and best practices.

CERTIFICATIONS | CLEARANCE

- Small Business Certified
- CMMC Level 1 (Actively Pursuing Level 2)
- Staff Holds: Sec+, CySA+, PMP, CISM
- Top Secret / SCI

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